

CineEurope 2013 THE MISSING MILLIONS

Mark de Quervain

Action Marketing Works Ltd

ENGAGE – REWARD – DISCOVER - ACTION





A Test For You!

Count how many times the players wearing white pass the ball







Attendance Per Head Of Population
is a measure of the
PENETRATION OF CINEMA GOING
in a country and
NOT the frequency of actual cinema goers

US 3.9 UK 2.8, Norway 2.4, Netherlands 1.8, Poland 1.0

Actual average among all cinema goers is around

6.5x per annum

6.8x in US (Neilsen)





11% POPULATION DRIVES

50% OF CINEMA

ATTENDANCES

FREQUENT CINEMA GOERS

12+X per year

Limited Opportunity For Growth in frequency

Increase spend on retail and upgrading yes! Very active and highly engaged





Approx. 23% OF THE POPULATION DRIVES

46% OF CINEMA

ATTENDANCES UK: 13.1m people = 79m admissions NB: % dependant on Country Per Cap

Lower Per Cap = Lower %

OCCASIONAL CINEMA GOERS

6X per year 20 Hours Leisure Time Per Year

Big Potential For Growth

Quite Engaged - Cinema not big part of their lives but are reachable via current comms (Top 30)





Approx. 10% OF POPULATION DRIVES

4% of CINEMA Less than

ATTENDANCES

UK: 6m people = less than 6m admissions

INFREQUENT CINEMA They go less than

Big Potential For Growth

Barely Engaged - Cinema not really part of their lives at all but can still be reached...just!





Typically the TOP 30 Movies

Drives Average 54% GBO Multiplex 69% GBO

Outside the TOP 30 - Only Frequent Cinema Goers are left to support remaining 400+ movies – The long tail!

After TOP 10 Movies

Approx. **25%** of cinema goers have

<u>Used up all</u> their annual cinema visits and won't visit again for another year

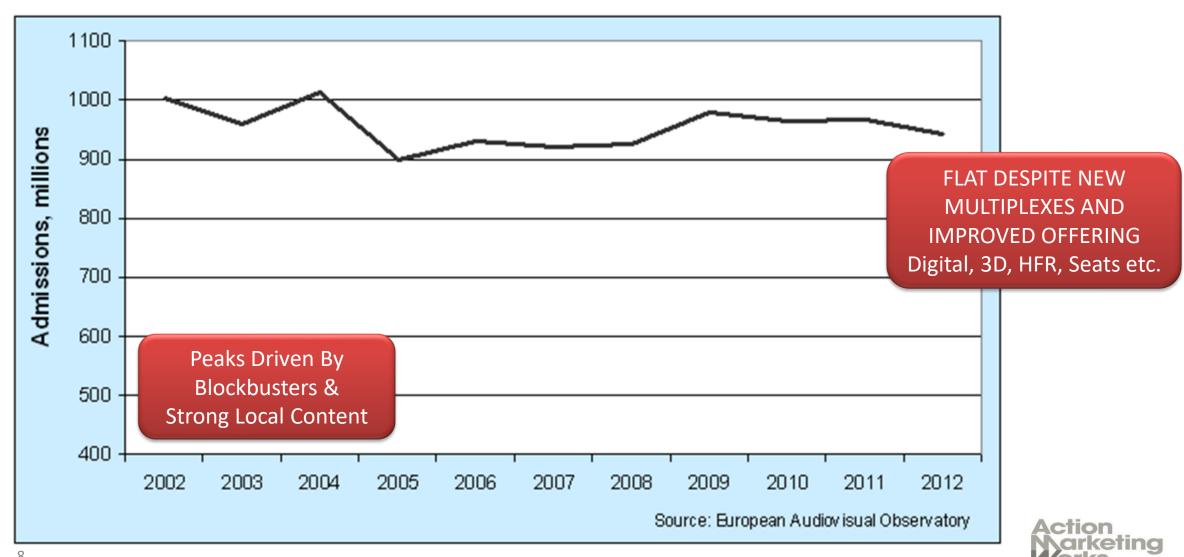
UK cinemas goers reduces from 26m to 19.4m people

Big Upside In Helping Existing Cinemagoers DISCOVER films they would like that we current show



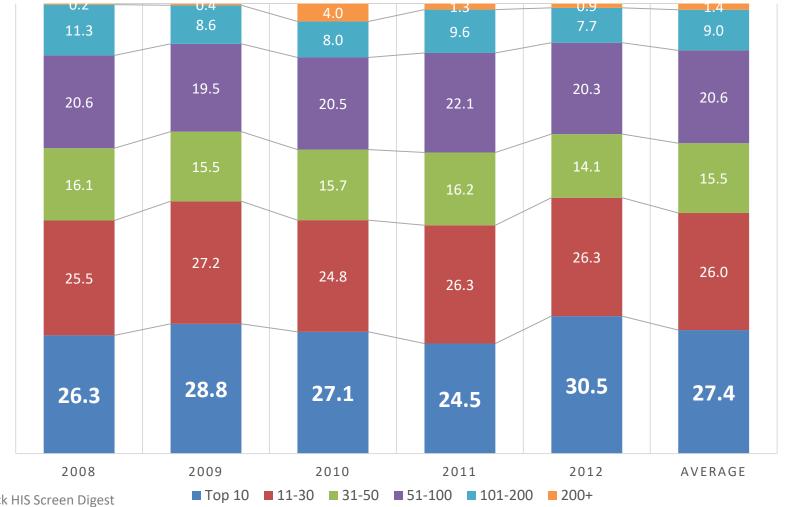


Flat Admissions





No movement in share of GBO Between film bands outside of the top 10 films



We are too dependant on the top 10 movies to have a good or bad year

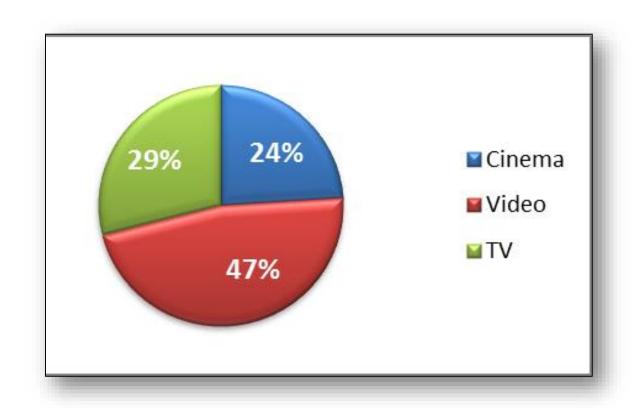




UK Revenue from Feature Films — 2010 A Healthy Cinema Industry Drives Other Film Consumption

UK Total film revenue £3.1billion

British Video Association/More Than A Support Act/Oxford Economics



54%

Film Video Consumption

Is from people who DON'T GO TO THE

CINEMA = BIG OPPORTUNITY FOR US!

25% Of People Consume Film

ONLY at the CINEMA = BIG

OPPORTUNITY FOR THE VIDEO
INDUSTRY

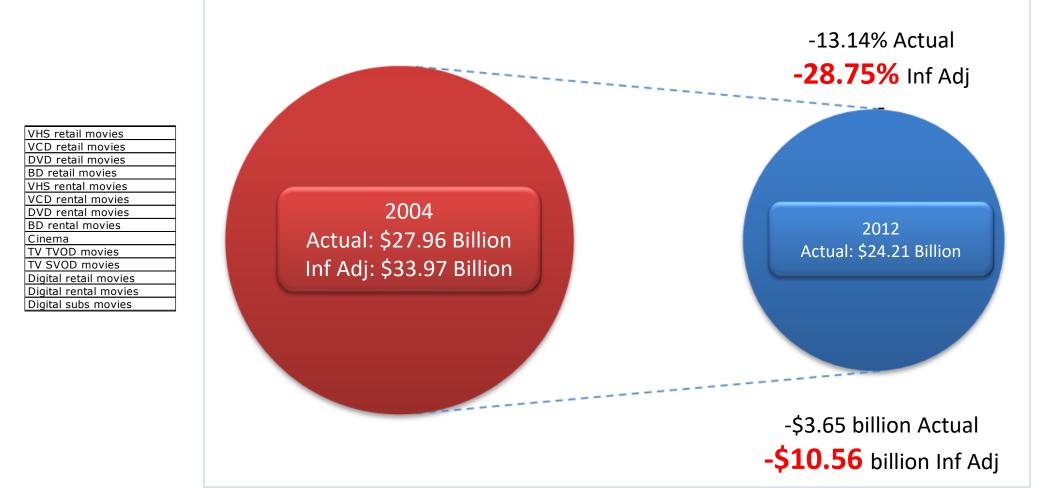
SOURCE: British Video Association//Kantar Worldpanel 2013





Total US Film Market 2004 vs 2012

Inflation Adjusted 21.5% (www.usinflationcalculator.com)







Cinema Share Increasing in shrinking market (US)

Actual Increase 2004 to 2012 +34%







We <u>Need</u> to Work Together Across <u>ALL</u> Platforms To Drive Cinema Admissions and Overall Film Consumption



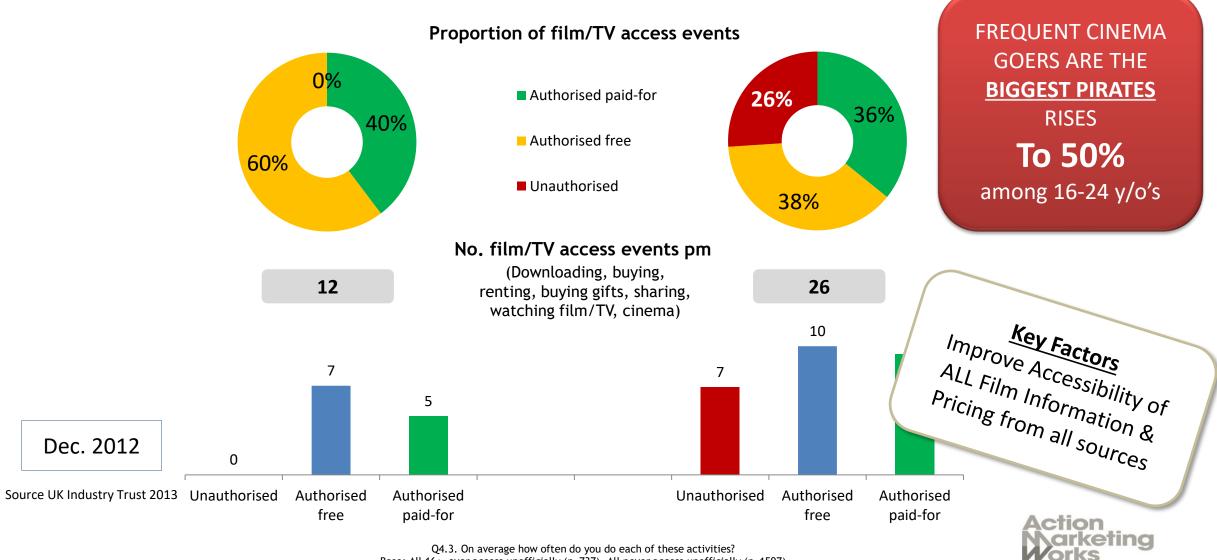




Film/TV Activities

Never access unauthorised

Ever access unauthorised



Base: All 16+ ever access unofficially (n=737), All never access unofficially (n=1597)



THE WAY WE ARE!







....Time for a new car – I fancy an Audi A6....

























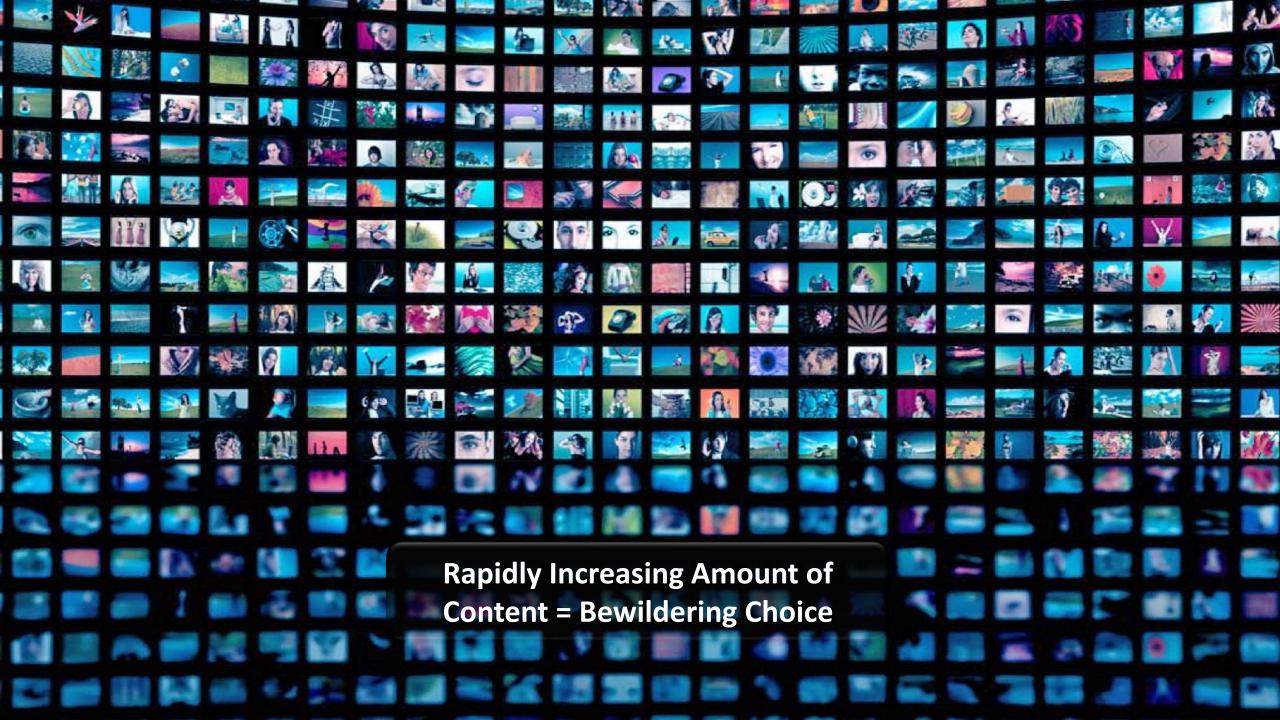


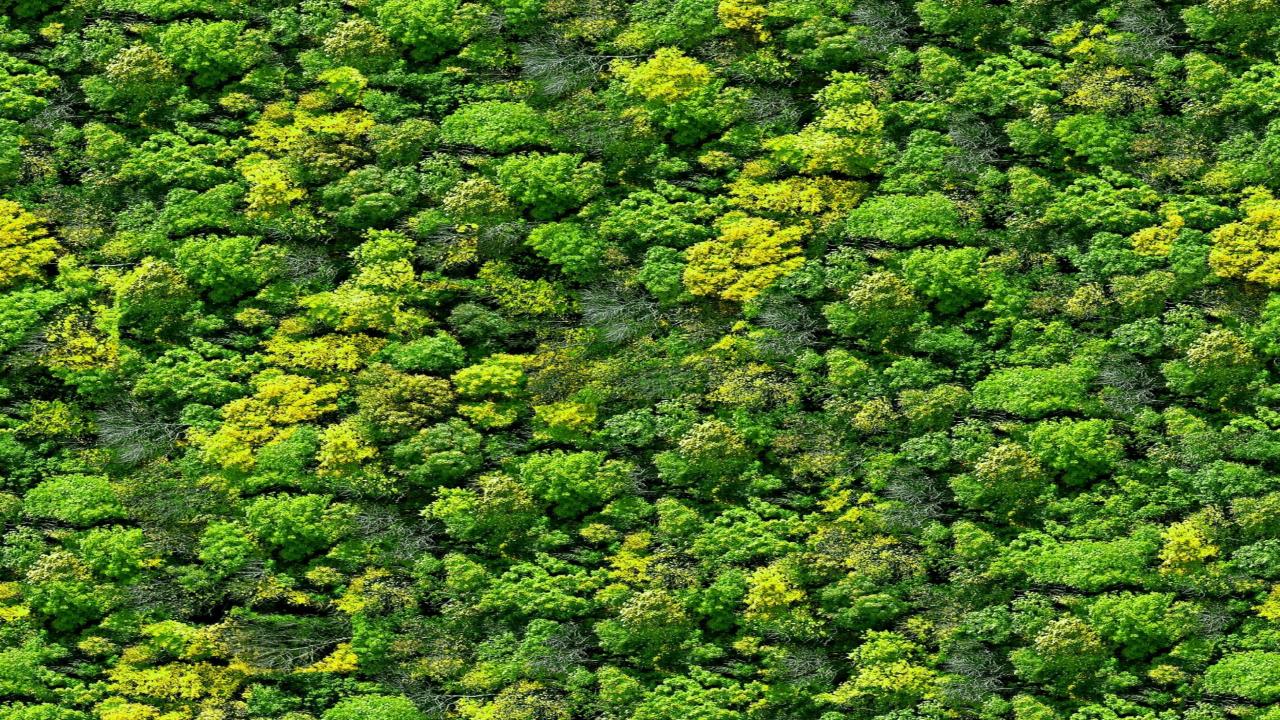




We only notice what we are tuned into











Too much stuff - Incoming







Not enough time to process





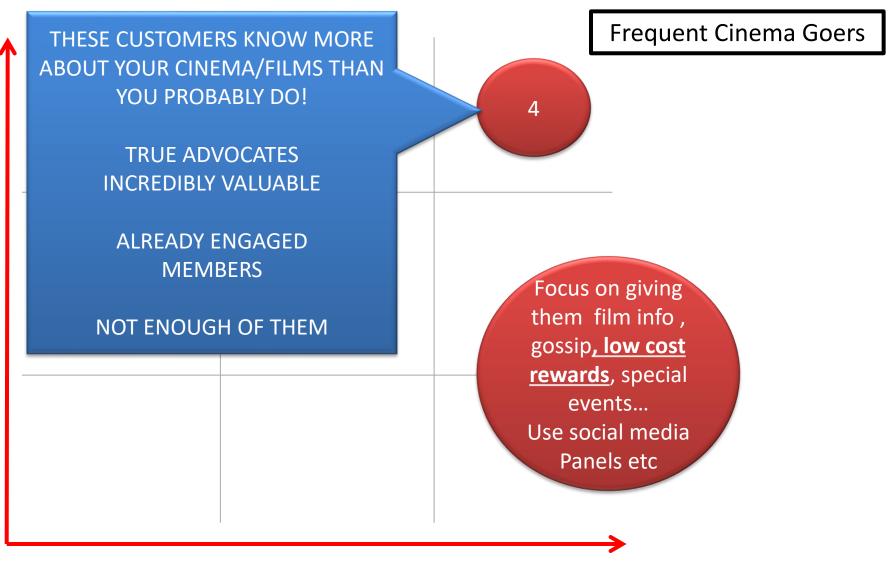








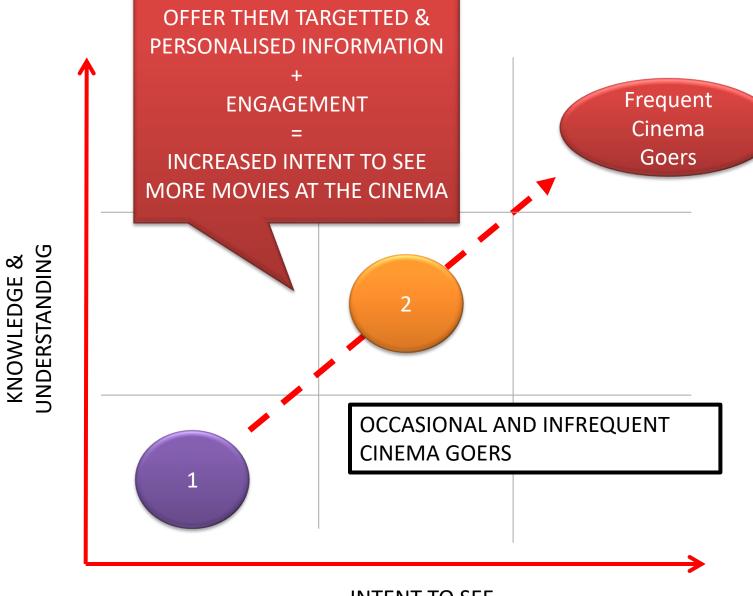




INTENT TO SEE







INTENT TO SEE





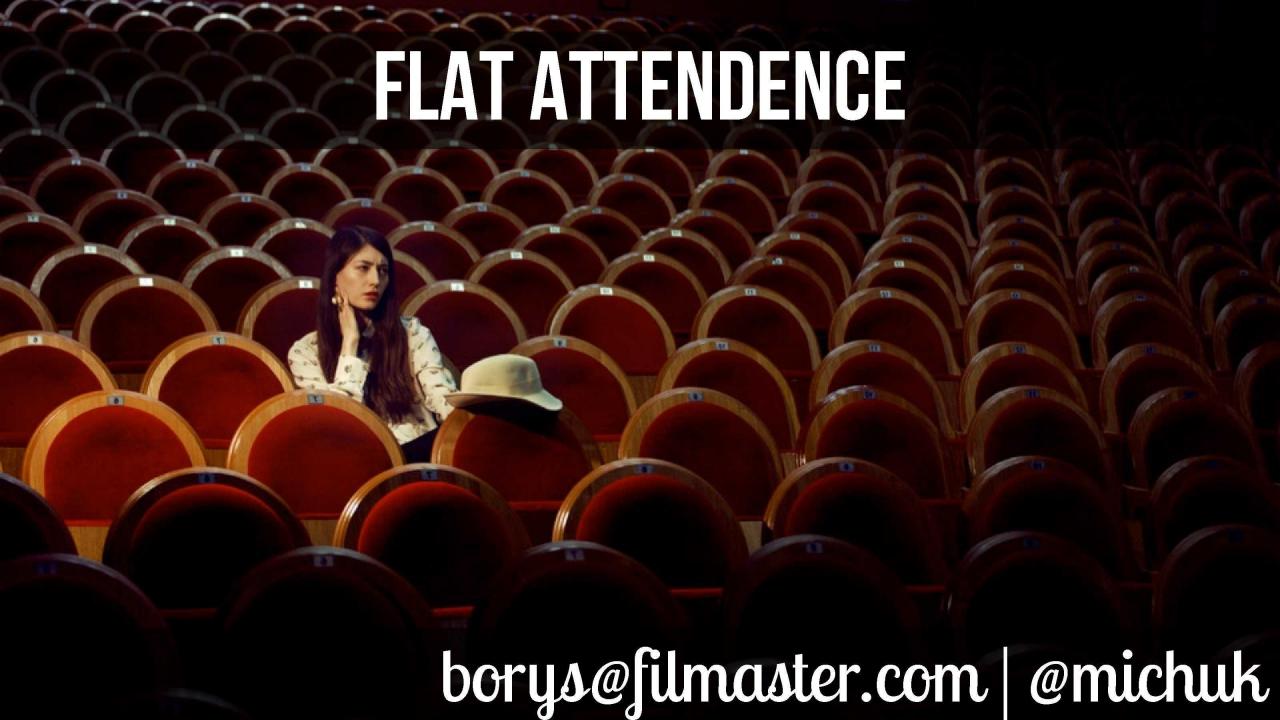
DISCOVERY....







borys@filmaster.com | @michuk













borys@filmaster.com @michuk



borys@filmaster.com | @michuk

RECOMMENDATIONS: 75% SALES

Source: http://www.pcmag.com/article2/0,2817,2402739,00.asp

borys@filmaster.com | @michuk

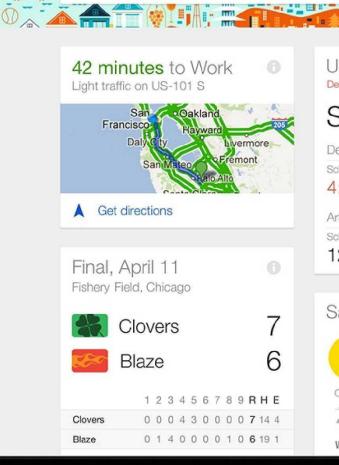


SEARCH->DISCOVERY

9:41 AM



mil 3G









FILMASTER helps cinema exhibitors understand your customers and communicate with them personally.



FILMASTER helps cinema exhibitors understand your customers and communicate with them personally.

































Add Friend



Bryce Keane 1 mutual friend **43** Add Friend



Tytus Dobrzynski Add Friend



Ewa Lalik 包 Add Friend

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Empire Cinemas Weekly Film Quiz



12 seconds left...

Who was the director of The Boondock Saints [1999]







YOUR PROGRESS





Zdzisiek Król | Find Friends | Home

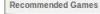


















More

People You May Know













Przemysław Aleksander Jakubowski I mutual friend



Artur Jabłoński & Add Friend

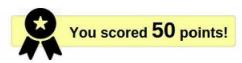
Add Friend



Christina Tsakona Add Friend

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Empire Cinemas Weekly Film Quiz



Thank you for playing the guiz. The results will come via email and Facebook, so please check out this page on Thursday!

You can improve your chances to win the tickets by performing one of the below actions.



食食食食食





Rate 6 movies

to receive 10 additional points per movie

Publish info

about this quiz on your wall (+20 points)

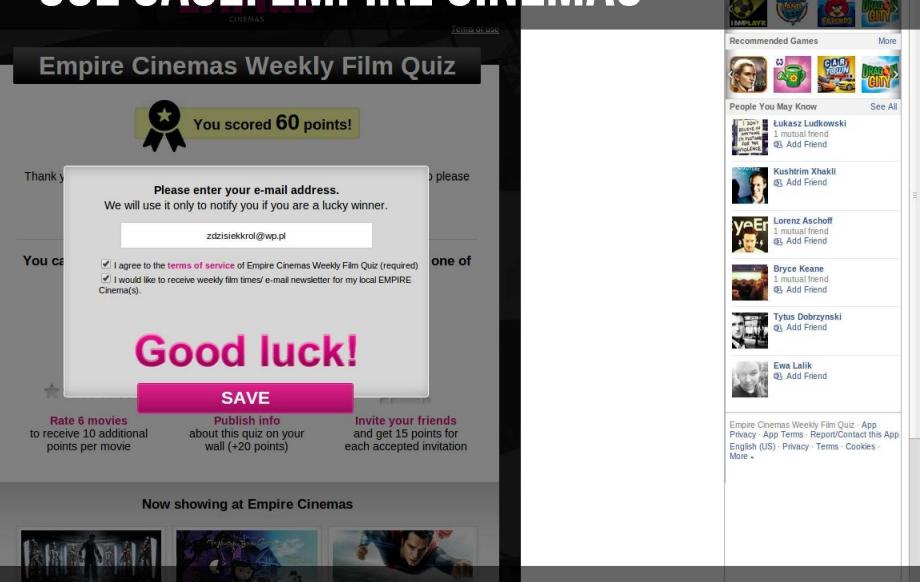
Invite your friends

and get 15 points for each accepted invitation

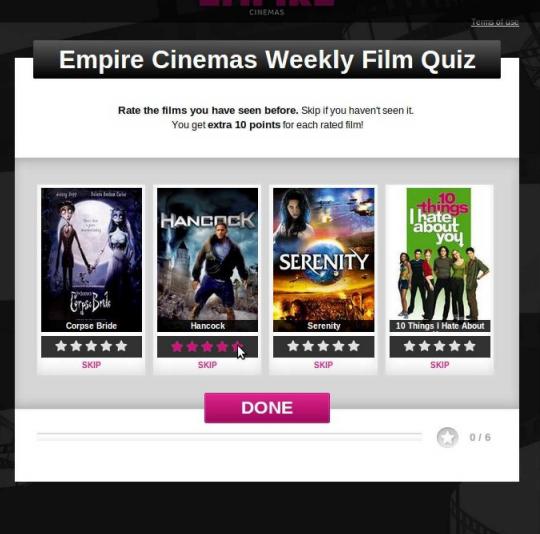
Now showing at Empire Cinemas















GET MORE POINTS!



Rate 6 movies to receive 10 additional points per movie



Publish info about this quiz on your wall (+20 points)



Invite your friends and get 15 points for each accepted invitation

Now showing at Empire Cinemas









Coming soon













Przemysław Aleksander Add Friend



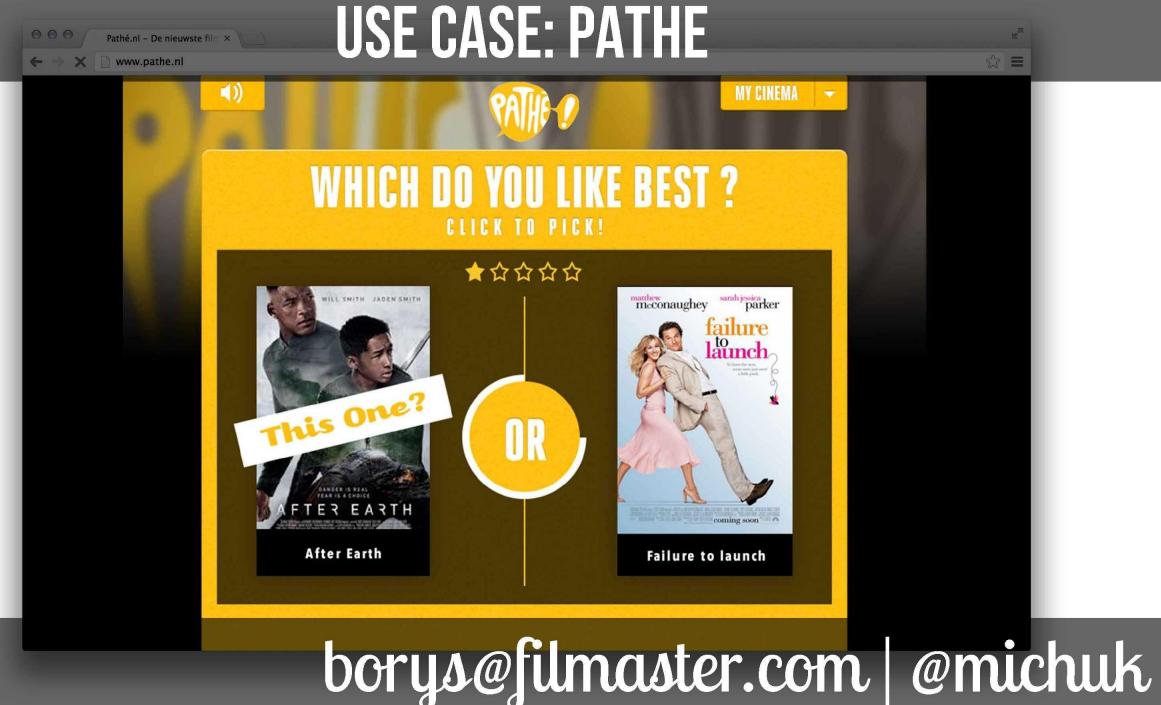
Add Friend



Christina Tsakona Add Friend

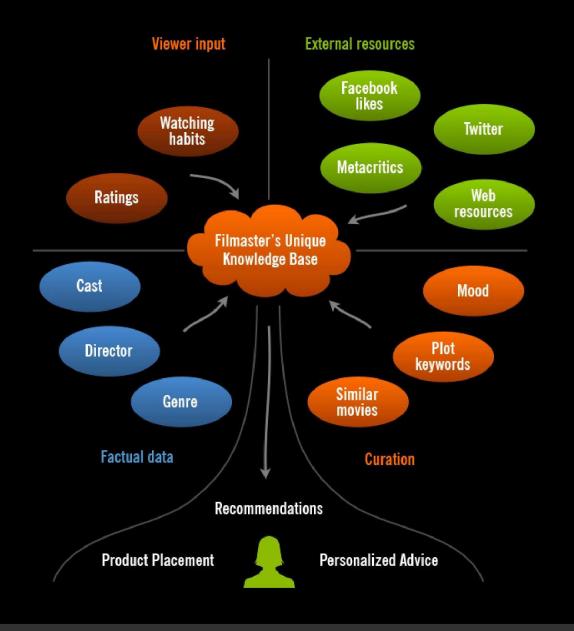
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	LOYALTY PROGRAMME	FILMASTER	
COST	Expensive	Affordable	
RESOURCE	High	Low	
DATA GATHERING	Takes years	Instant	
IMPACT	Frequent goers	Everyone	
BREAK EVEN	with 30-50% growth	with 0.5-1% growth	



HOW DOES IT WORK?

Easy deployment
No software
installation











We are in the Fast Lane

Infrequent and Occasional Cinemagoers are in the Slow & Middle Lanes







Latent Demand - Significant

Seen	(N)		Wished had Seen	
	703			453
Film 1	35%	246.05	14%	63.42
Film 2	29%	203.87	3%	13.59
Film 3	28%	196.84	3%	13.59
Film 4	23%	161.69	13%	58.89
Film 5	21%	147.63	10%	45.3
Film 6	18%	126.54	10%	45.3
Film 7	17%	119.51	10%	45.3
Film 8	17%	119.51	9%	40.77
Film 9	16%	112.48	5%	22.65
Film 10	13%	91.39	3%	13.59
Film 11	13%	91.39	7%	31.71
Film 12	12%	84.36	8%	36.24
Film 13	11%	77.33	5%	22.65
Film 14	10%	70.3	9%	40.77
Film 15	10%	70.3	7%	31.71
Film 16	10%	70.3	6%	27.18
Film 17	9%	63.27	6%	27.18
Film 18	9%	63.27	4%	18.12
Film 19	9%	63.27	6%	27.18
Film 20	8%	56.24	10%	45.3
Film 21	8%	56.24	9%	40.77
Film 22	7%	49.21	6%	27.18
Film 23	7%	49.21	6%	27.18
Film 24	7%	49.21	5%	22.65
Film 25	7%	49.21	4%	18.12
Film 26	6%	42.18	3%	13.59
Film 27	6%	42.18	5%	22.65
Film 28	6%	42.18	4%	18.12
Film 29	5%	35.15	3%	13.59
Film 30	5%	35.15	1%	4.53

If everyone watched a film they wished had seen

3% more admissions

(Top 30 movies)

Now imagine how much latent demand there actually is among cinema goers who don't know enough about films and what there is to see, when and why?



WaZe Guided Tour



Boomerang Cinema[©]



- 40 weeks /annum
- Mon / Tues Eve
- 1-2 Shows /week
 - 6 Week Cycle

Link with DVD Window

Possible link with ULTRA VIOLET

Action Narketing Yorks



"I'm a marvel of modern science"

McMurphy - One Flew over the Cuckoo's nest

Reel Cinemas - Bedford 09-09-2013

The movie theatre is yours

wewantcinema.com





www.amstelfilm.nl www.wewantcinema.com









Achievements

- ✓ May 2012: Website online (NL)
- ✓ October 2012: Official launch the Netherlands
- → > 60 successful events
- √ 14 venues in NL
- √ > 1.500 titles in catalogue
- ✓ Award: Global Creative Business Cup
- ✓ Digital Innovation Award, CineEurope

"By combining the full potential of the capacity in cinemas, new technology and social platforms, they have created a scalable solution" (Jury)





Service latent demand...



Choose a film
More than 1000 films





Promote your event Enough tickets sold?



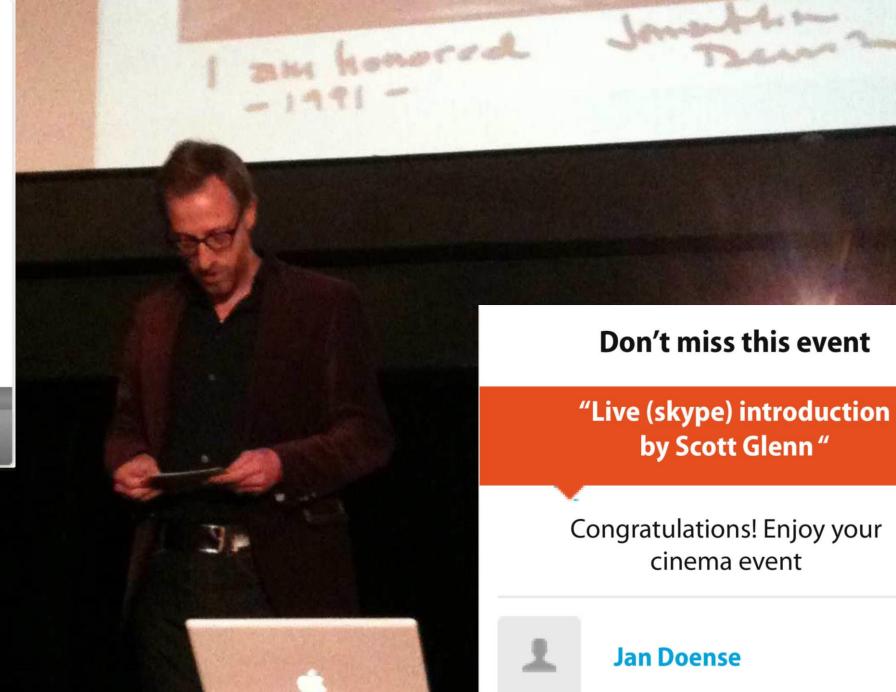
Showtime!Your favorite film shown in the movie theatre

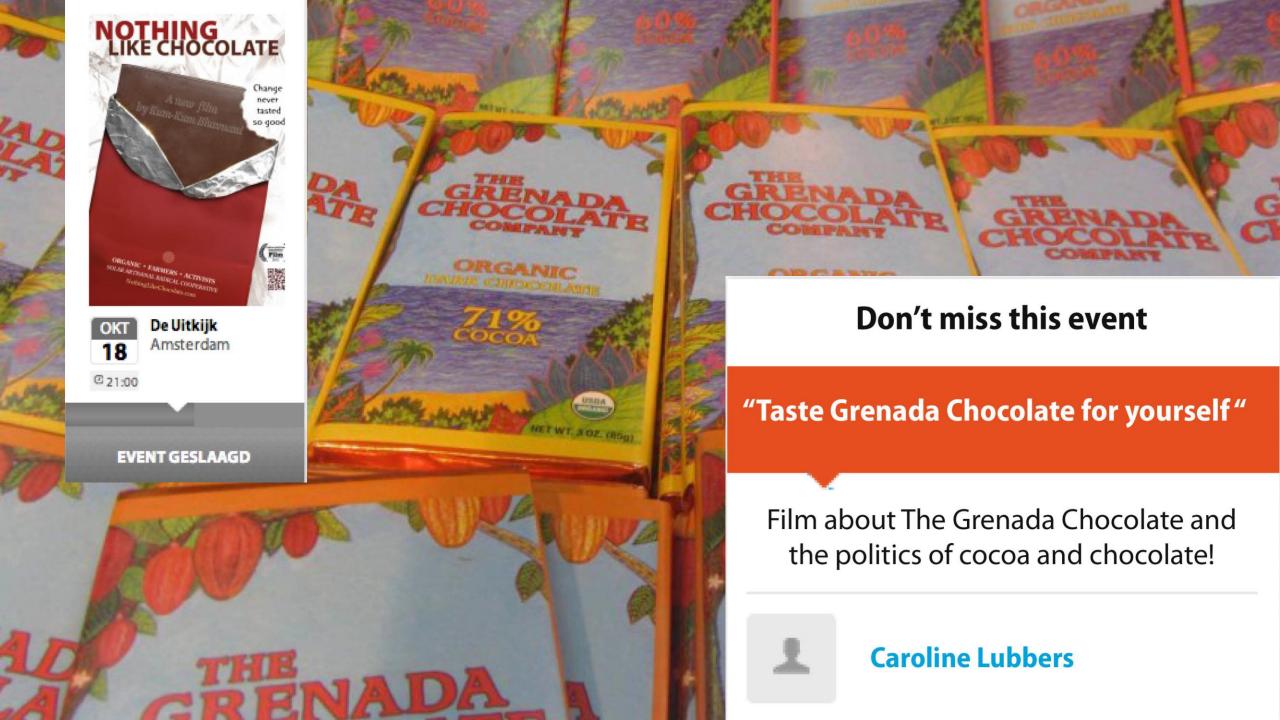


JUL 18 De Uitkijk Amsterdam

@ 21:00

EVENT GESLAAGD







The We Want Cinema Concept

- ✓ Anyone can create an event, book the first tickets and invite friends
- ✓ When enough people buy a ticket the event will take place
- One-stop-shop which re-establishes the relationship between audience, theatres and content (owners)
- Optimizes the capacities in cinemas
- √ (Re)creates a theatrical window for content owners





Events



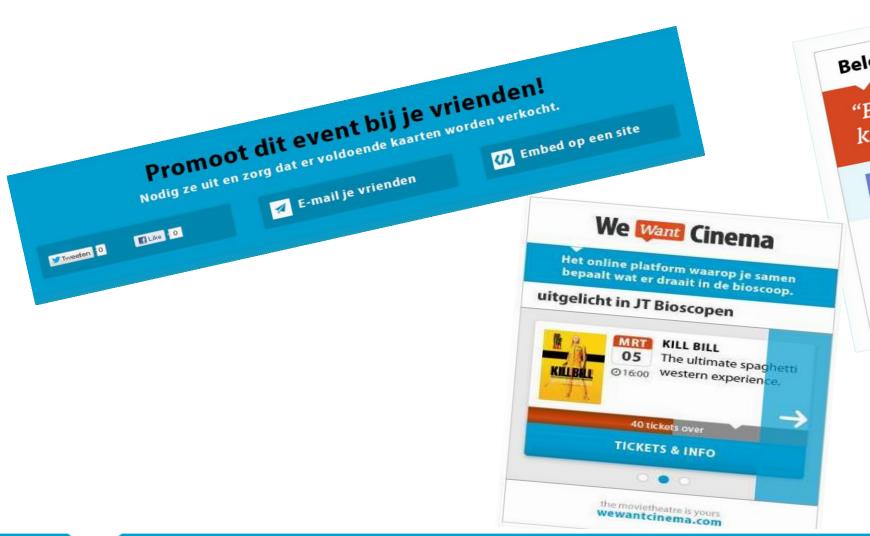








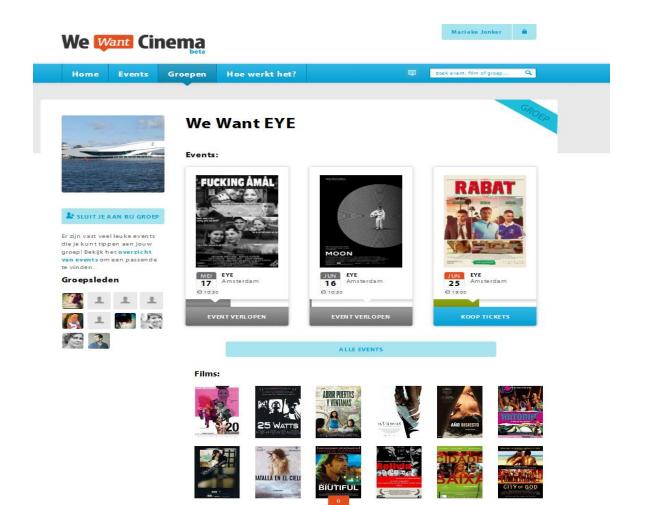
Platform – Promotion







Promotion - Groups





Time slot management



Kies een datum



Beschikbare tijden op 17 februari 2013



← TERUG



For programmers

Classics

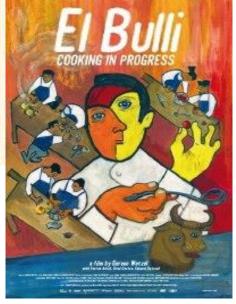


Unique national product



Theme based prog.

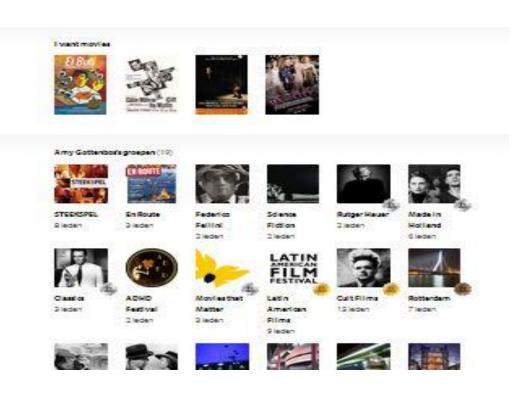






Gathering data







Website Cinemas



12	dinsdag	The master (DCP) Paul Thomas Anderson (VS 2012)	Cinema 3	коор тіскетѕ
12	21:30 dinsdag	Paradies: Liebe Ulrich Seidl (OO/FR/DU 2012)	Cinema 2	Koop tickets
12	21:45 dinsdag	Kill List Ben Wheatley (UK 2012)	Cinema 4	Koop tickets
13	10:30 woensdag	Paradies: Liebe Ulrich Seidl (OO/FR/DU 2012)	Cinema 1	Koop tickets
13	10:30 woensdag	Picknick met Taart: Het dappere vosje Mascha Halberstad, Tom van Gestel, Mercedes Marro (SP/EE/NL 2012) - Fantastisch Kinderfilm Festival - Kinderprogramma	Cinema 4	Koop tickets
13	12:15 woensdag	Ernest en Célestine Vincent Patar/Stéphane Aubier (FR 2012) - Kinderprogramma - Nieuwe kinderfilms	Cinema 3	Koop tickets
13	13:15 woensdag	The Master (70mm) Paul Thomas Anderson (VS 2012)	Cinema 1	Koop tickets
13	14:00 woensdag	Ice Dragon Martin Högdahl (DK/ZW 2012) - Kinderprogramma - Nieuwe kinderfilms	Cinema 3	Koop tickets
13	14:00 woensdag	De wonderwinkel van Mr. Magorium Zach Helm (VS 2007) - Fantastisch Kinderfilm Festival - Kinderprogramma	Cinema 2	Koop tickets
13	14:30 woensdag	Kinderen van Waterland Ben Sombomgaart (NL 1990) - Fantastisch Kinderfilm Festival - Kinderprogramma	Cinema 4	Koop tickets
10	15.45	Do meeten van Wibel	Cinomo o	Vaan tiakata





Share knowledge

- PR meetings each half year
- Meetings for programmers
- International meetings







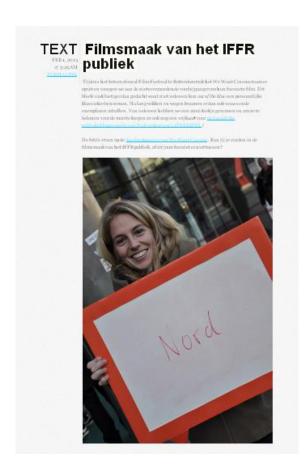


Guerilla action: most wanted film





Guerrilla action: what do you want to see?









Get people engaged.



bring your favourites to the big screen



"I think this is the beginning of a beautiful friendship"



Rick - Casablanca

Thank you!

marieke@amstelfilm.nl





Where's Wally?

WALLY







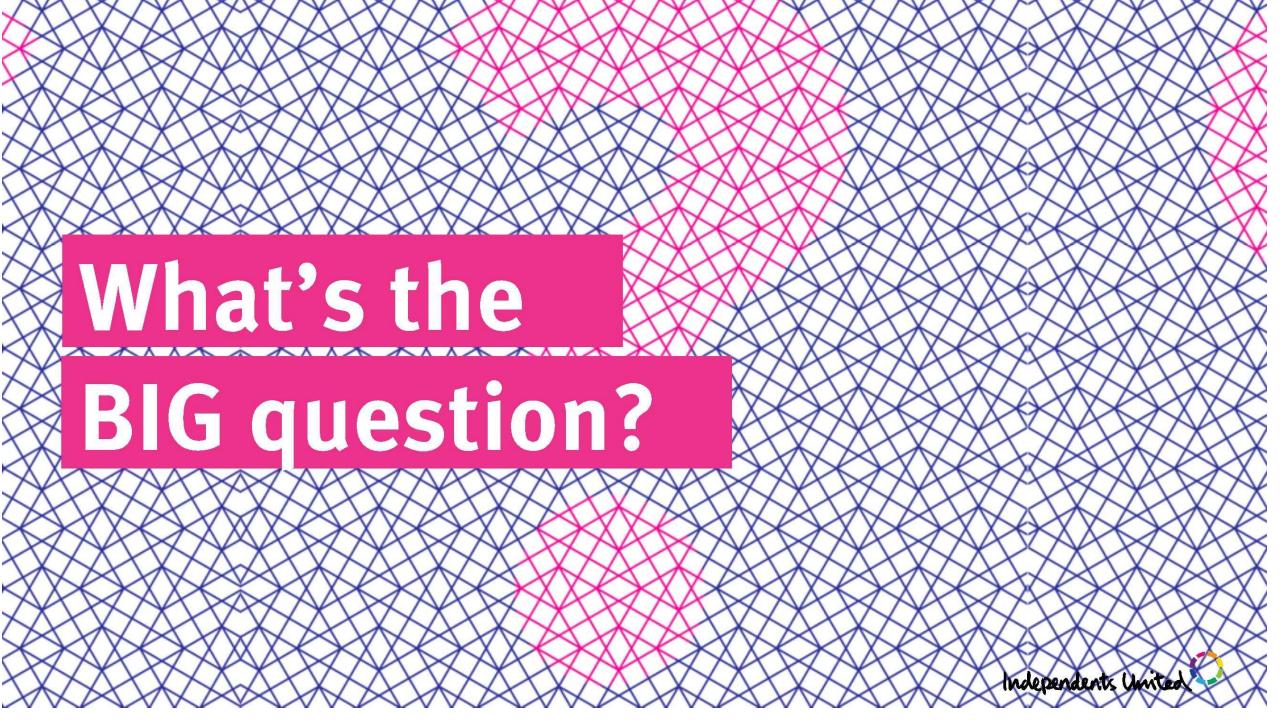




Please <u>Almost!</u>
Welcome Bobby Mutraporn

Independents United





How do we cut through all the noise?





Independents Umited















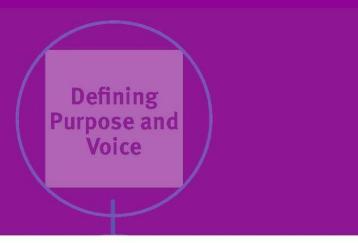












We seek to build brilliant businesses

by doing things differently

Creating Great Content



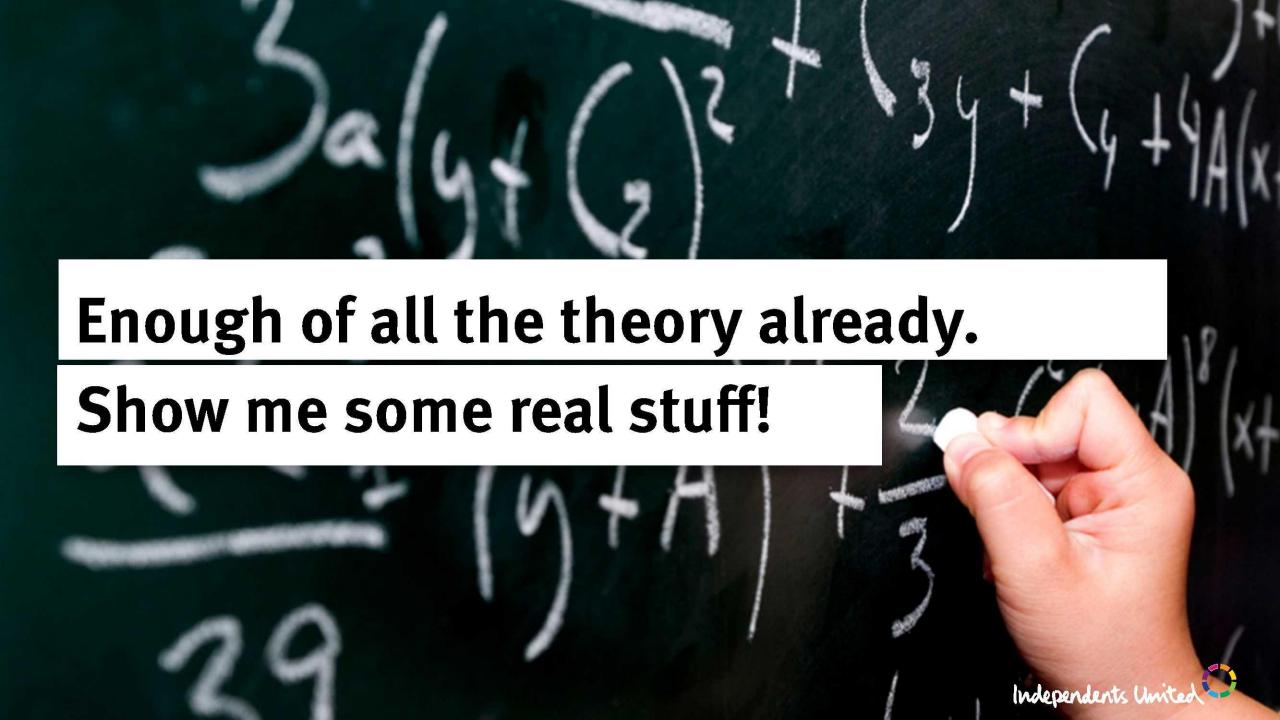


What is it about Air Miles?

10 trillion frequent flier miles are sitting in accounts, unused

Enough to travel to the moon and back 19.4 million times



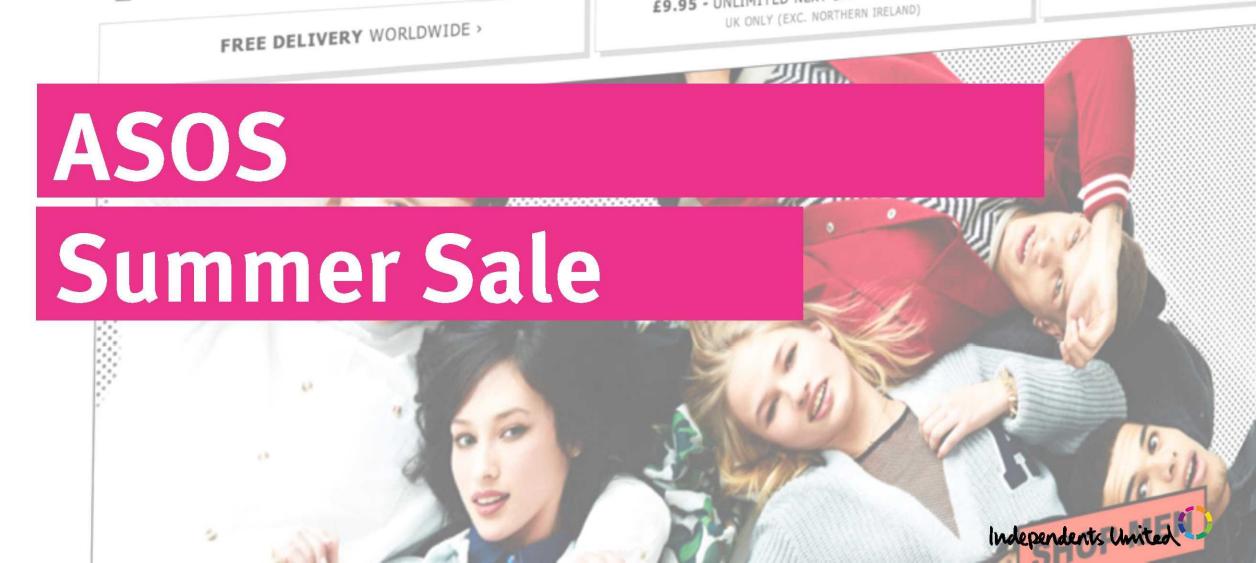




WOMEN MEN

£9.95 - UNLIMITED NEXT DAY DELIVERY FOR 1 YR

10% STUDENT DISCOUR



Every retailer would be having a Sale

Every retailer will be shouting as loud as they could about their Sale

How could we cut through the noise?



We created a digital queue for the ASOS Sale



FRONT OF QUEUE



We created a digital queue for the ASOS Sale

and then let you elbow your way to the front by playing a series of games



FRONT OF QUEUE



but we knew we could do more...



Elbows at the ready! Here are the ways to jump the queue:

played 370k times











750k invites sent Elbows at the ready!

Here are the ways to jump the queue:



FRIENDS = BENEFITS

Recruit friends now?











Elbows at the ready!
Here are the ways to jump the queue:





17k confessions sent

ONFESSIONS OF QUEUE JUMPER

Tell us what you'd do to jump the queue >





Elbows at the ready!

Here are the ways to jump the queue:









35k tweets



Added over 200k Facebook page Likes in 4 days

Delivered the most successful Sale launch ever when doors opened

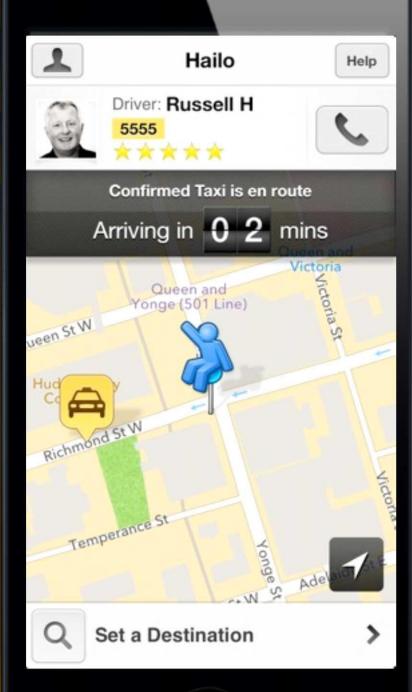




Book a taxi to pick you up in 2 clicks

It knows where you are

Gives you real time info on where your driver is and how long he will take

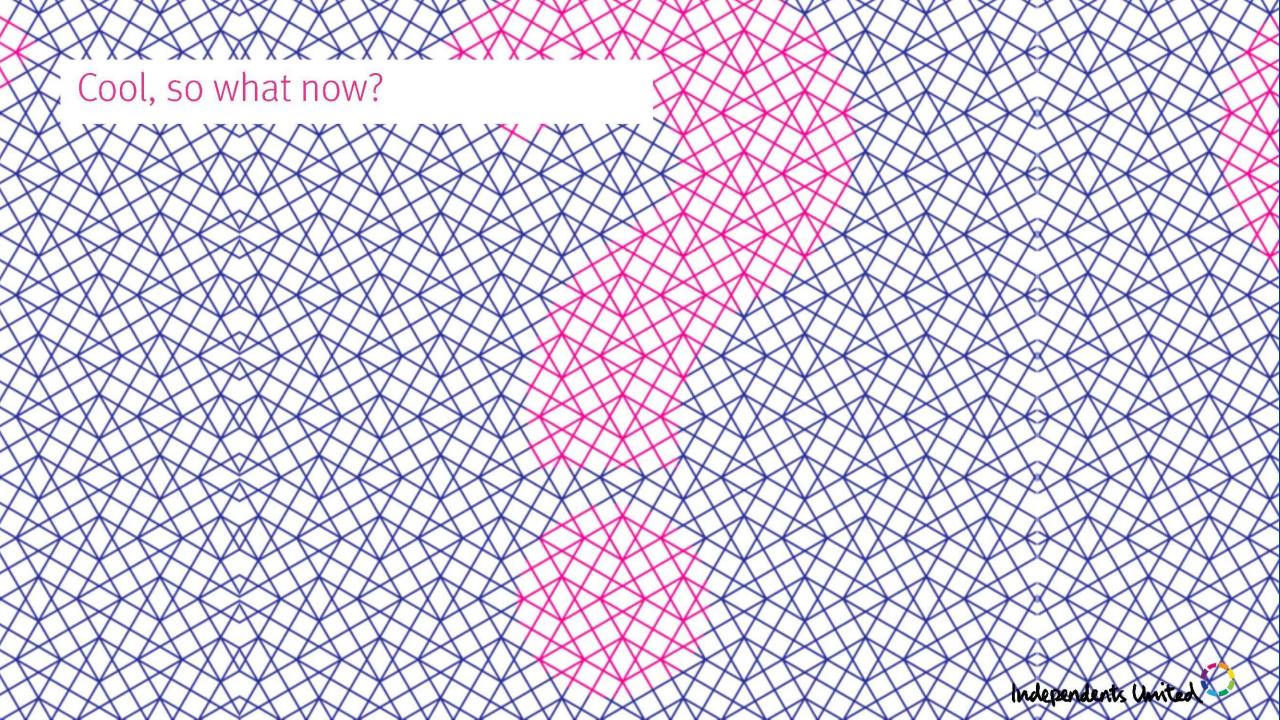


















what you want them to?

Think about this stuff for ongoing parts of your business - where could it really make a difference?

Thank you

bobby@iu-hq.com | iu-hq.com





Summary

- We need to change the current status quo
- We need to work together more and less in our silos
- We need to work across film platforms
 - Boomerang Cinema
- We need to utilise the right marketing tools to drive intent and action through engagement. All available NOW!
 - Personalised Recommendation (Filmaster)
 - Gamification & Social Media (Independents United)
 - Crowd Sourcing (We Want Cinema)
- We need to be more customer centric

"You've got to start with the customer experience and work back towards the technology - not the other way around" .. Steve Jobs

ENGAGE ... REWARD ... DISCOVER ... ACTION.....





THANK YOU!

Please give me your business card if you would like a copy of these presentations

Mark de Quervain

Managing Director – Action Marketing Works Ltd

